Challenge

In today's information age, keeping IT infrastructures fully operational while lowering operational costs has never been more important. With IT infrastructures evolving to include geographically dispersed data centers comprised of hundreds or thousands of IT assets, the cost of maintaining these assets can become overwhelming. To reduce operational costs and ensure round-the-clock service availability, you need effective and reliable out-of-band management to securely access, diagnose and restore disconnected or failed IT assets quickly.

Avocent Solution

Business stops when the IT production network is down or an IT asset is not responding. In-band management tools alone cannot correct the problem. Administrators often need out-of-band management tools to troubleshoot and restore IT assets across the enterprise, whether the IT assets are close at hand or far away. Out-of-band management tools by Avocent include Cyclades[®] ACS advanced console servers, DSR[®] switch appliances, Cyclades PM intelligent power distribution units (IPDUs) and Cyclades OnBoard service processor manager, all controlled by DSView[®] 3 management software. The Avocent solution integrates these products into a comprehensive, remote management system with enterprise-class security and a single, consolidated user interface.

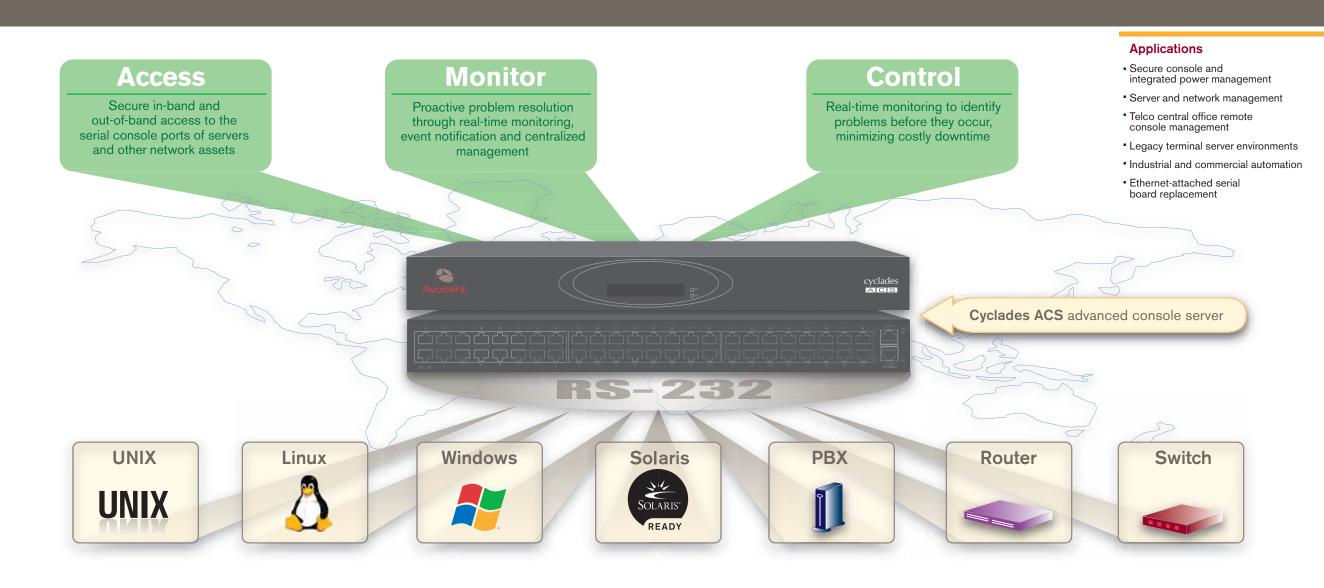
Decrease IT Operational Costs and Increase IT Productivity

Effective out-of-band management reduces IT operational costs and risks while increasing IT asset and personnel productivity. Out-of-band management tools by Avocent enable administrators to access and troubleshoot IT assets even if the production network is down. Access is available through a variety of methods (LANs, WANs, cell phones – GSM or CDMA, Internet, PSTN), so that management is not limited to a single network or a single point of failure.

Cyclades ACS Advanced Console Server

Cyclades ACS console servers provide IT professionals with secure, remote access and management of IT assets from anywhere, anytime. Cyclades ACS console servers are NEBS Level 3* certified, support multiple PC cards and provide dual-entry, redundant AC and DC power supplies. Appliances are available in 1-, 4-, 8-, 16-, 32- and 48-port models in 1U form factor.

*Cyclades ACS console server models ACS16 and ACS32, DC versions only



Cyclades ACS Advanced Console Server Features

Centralized Management and Integrated Power Control Enterprise-level scalability with centralized management for security, administration, maintenance and upgrades. • View consolidation and control of all IT assets from one single Seamless integration with power management for integrated viewing, configuring and management of power ports Web-based interface via DSView 3 software Centralized configuration, change control and upgrade of system firmware Cyclades ACS Wireless Access advanced console server In an (GSM, CDMA, GPRS) **Cvclades PM** IPDU **Centralized Management DSView 3 software** Linux S **Remote Network** Perve UNIX Server Access (Telnet, SSH) Windows Server Audit Billing Solaris Server AAA NMS Router Internet Asset Internet Mgmt Switch PBX Modem Access (V.92, ISDN)

Production Infrastructure

Productivity and Cost Savings for Increased Efficiency and Profitability

System administrators can pinpoint problems before they escalate, minimizing and often avoiding costly downtime.

- Continuous online and offline data logging with time stamps for regulatory compliance and easy troubleshooting
- Automatic event tracking and notification of fault conditions
- Easy collaboration and training with session sharing
- Secure, remote power management with remote reboot

- Easy maintenance with backup and restore of device configurations
- Serial signal change alerts with DCD, DSR, etc.
- Reduced need for POTS lines with PPP and IP forwarding
- Easy and simple cabling with structured wiring and CAT5 cabling