



Product Catalog



www.vxicorp.com



VXI. connecting people to a digital world

Since 1989, VXI has delivered innovative products, which translate a comprehensive understanding of the needs of the people who use our products into technical solutions at the personal level. The comfort, durability and performance of VXI headsets make them the headset of choice at many of the largest professional contact centers in the U.S. and Canada. VXI's TalkPro headsets deliver exceptional results with speech recognition and VoIP applications. VXI's BlueParrott headsets bring wireless freedom to your home cordless, office phone, computer or cellular phone. Whatever your personal headset need, let VXI connect you to a digital world!



VXI SetTracker™

www.vxicorp.com

VXI's popular and **FREE online inventory control** program for call center managers!

- Available 24/7
- Saves time and money

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Passport™ Now the Choice is Yours!



Contact Center Solutions



Easy interchangeability with Plantronics® or GN Netcom® headsets

- Passport-P series headsets are compatible with Plantronics quick disconnect cords (amplifier or direct connect).
- Passport-G series headsets are compatible with GN Netcom quick disconnect cords (amplifier or direct connect).
- Professional quality that matches or exceeds the competition at a better price.
- Unconditional two-year warranty means that even if an agent accidentally spills coffee on the microphone, you won't pay one penny to fix it.
- Competitively priced and great trade in programs! Call now to find out how VXI can save you money on your next headset purchase.

2 YEAR *Unconditional*
WARRANTY

Passport Headset / Amplifier Selection

If you have:	Pair with this model:
Plantronics amplifier	Passport-P headsets
Plantronics headset	Passport-P amplifiers
GN Netcom amplifier	Passport-G headsets
GN Netcom headset	Passport-G amplifiers
VXI Passport-V headset	Passport-V amplifiers
VXI Passport-V amplifier	Passport-V headsets



Passport-P headsets feature a Plantronics compatible quick disconnect for connection to the headset cord of Plantronics amplifiers and direct connect cords.



Passport-G headsets feature a GN Netcom compatible quick disconnect for connection to the headset cord of GN Netcom amplifiers and direct connect cords.*

*Not compatible with GN Netcom's ACS or UNEX products.

Plantronics and GN Netcom are registered trademarks of their respective owners.



Plantronics® compatible quick disconnect



Passport-P headsets feature a Plantronics compatible quick disconnect for connection to the Plantronics amplifier cord or Plantronics direct connect cords

- The headset's quick disconnect connects to Plantronics or VXI Passport-P series quick disconnect cords
- Professional quality for contact center use
- Unlike voice tubes, the noise canceling microphone blocks out the background sound of surrounding agents and you'll never need to replace a tube again
- Concave ear cushion(s) on Passport 10 and Passport 20 gently cup the ear for improved sound. Very comfortable!
- Passport 37 offers choice of over-the-ear or over-the-head wear. Easy conversion between styles
- High impact plastic and durable construction means fewer repairs and less hassles
- Highly flexible "gooseneck" boom is easy to adjust – stays in position for consistent voice input. Left or right side microphone placement

2 YEAR *Unconditional*
WARRANTY

Plantronics is a registered trademark of Plantronics, Incorporated.



Passport 10P



Passport 20P



Passport 37P

Comfortable • Durable • Clear Value



Plantronics® compatible quick disconnect



Passport-P amplifiers feature a Plantronics compatible quick disconnect cord for connection to Plantronics headsets

Multi-Purpose Amplifier Everon™-P

- Universal phone compatibility
- Includes quick disconnect cord compatible with Plantronics and VXI Passport-P headsets
- Also accepts GN Netcom 4-pin lower cords
- Volume controls, microphone mute switch
- Easy to adjust microphone transmit control
- Marathon battery life: 250 days in a 24/7 center
- Simple compatibility switches
- Headset stand

Plug Prong Amplifier Console-P

- Includes quick disconnect cord compatible with Plantronics and Passport-P headsets
- Flexibility in amp housing accommodates slightly wider spaced prong slots on some phones
- Receive volume control
- Easy to adjust microphone transmit control
- Nickel plated PJ327 plugs resist tarnishing
- Observer headset port for training (Observer headset sold separately)



Everon-P



Console-P

2 YEAR *Unconditional*
WARRANTY

Plantronics is a registered trademark of Plantronics, Incorporated.

Comfortable • Durable • Clear Value



GN Netcom® compatible quick disconnect



Passport-G headsets feature a GN Netcom compatible quick disconnect for connection to the GN Netcom amplifier cord or GN Netcom direct connect cords

- The headset's quick disconnect connects to GN Netcom or VXI Passport-G amplifier cords or direct connect cords
- Professional quality for contact center use
- Unlike voice tubes, the noise canceling microphone blocks out the background sound of surrounding agents and you'll never need to replace a tube again
- Passport 10 and Passport 20 feature concave ear cushions that cup the ear for improved sound. Very comfortable!
- Passport 37 offers choice of over-the-ear or over-the-head wear. Easy conversion between styles
- High impact plastic and durable construction means fewer repairs and less hassles
- Highly flexible "gooseneck" boom is easy to adjust. Stays in position for consistent voice input. Left or right side microphone placement

Not compatible with ACS or UNEX quick disconnects

2 YEAR *Unconditional*
WARRANTY

GN Netcom is a registered trademark of GN Netcom, Incorporated.



Passport 10G



Passport 20G



Passport 37G

Comfortable • Durable • Clear Value



GN Netcom® compatible quick disconnect



Passport-G amplifiers feature a GN Netcom compatible quick disconnect cord for connection to GN Netcom headsets

Multi-Purpose Amplifier Everon™-G

- Universal phone compatibility
- Includes quick disconnect cord compatible with GN Netcom and Passport-G headsets
- Also accepts Plantronics lower cords
- Volume controls, microphone mute switch
- Easy to adjust microphone transmit control
- Marathon battery life: 250 days in a 24/7 center
- Simple compatibility switches
- Headset stand

Plug Prong Amplifier Console-G

- Includes quick disconnect cord compatible with GN Netcom and Passport-G headsets
- Flexibility in amp housing accommodates slightly wider spaced prong slots on some phones
- Receive volume control
- Easy to adjust microphone transmit control
- Nickel plated PJ327 plugs resist tarnishing
- Observer headset port for training (headset sold separately)

2 YEAR *Unconditional*
WARRANTY

Not compatible with ACS or UNEX quick disconnects

GN Netcom is a registered trademark of GN Netcom, Incorporated.



Everon-G



Console-G

Comfortable • Durable • Clear Value



Passport™ V-series



Passport-V headsets feature a V-series quick disconnect for connection to Passport V-series amplifiers or direct connect cords

- The headset's quick disconnect connects to VXI Passport-V amplifier cords or direct connect cords
- Professional quality for contact center use
- Unlike voice tubes, the noise canceling microphone blocks out the background sound of surrounding agents and you'll never need to replace a tube again
- Passport 10 and Passport 20 feature concave ear cushions that cup the ear for improved sound. Very comfortable!
- Passport 37 offers choice of over-the-ear or over-the-head wear. Easy conversion between styles
- High impact plastic and durable construction means fewer repairs and less hassles
- Highly flexible "gooseneck" boom is easy to adjust. Stays in position for consistent voice input. Left or right side microphone placement



Passport 10V



Passport 20V



Passport 37V

2 YEAR *Unconditional*
WARRANTY



Passport™ V-series



Passport-V amplifiers feature a V-series quick disconnect for connection to Passport V-series headsets

Multi-Purpose Amplifier – Everon™-V

- Universal phone compatibility
- Includes quick disconnect cord for connection to Passport-V headsets
- Marathon battery life: 250 days in a 24/7 center
- Also accepts Plantronics & GN Netcom (4-pin) lower cords
- Receive volume, microphone mute switch
- Easy to adjust transmit volume
- Simple compatibility switches, headset stand

Plug Prong Amplifier – Console-V

- Includes quick disconnect cord for connection to Passport-V headsets
- Flexibility in amp housing accommodates slightly wider spaced prong slots on some phones
- Receive volume control
- Easy to adjust transmit volume
- Nickel plated PJ327 plugs resist tarnishing
- Observer headset port for training (headset sold separately)

Multi-Purpose Amplifier – Powerline™-V

- Only amplifier that gets its power from the phone line – no need for batteries or AC adapter
- Universal phone compatibility
- Includes quick disconnect cord for connection to Passport-V headsets
- Also accepts GN Netcom 4-pin lower cords
- Receive volume, microphone mute, headset stand
- Easy to adjust transmit volume



Everon-V



Console-V



Powerline-V

2 YEAR *Unconditional*
WARRANTY

Comfortable • Durable • Clear Value

Three Passport™ DC models for headset ready phones. Choose VXI, Plantronics® or GN Netcom® compatible quick disconnects



- For headset-ready phones that do not require the use of an amplifier. Preamplified microphone that provides additional volume for headset-ready phone systems such as Avaya, Nortel, Cisco and more
- Unlike voice tubes, the noise canceling microphone blocks out the background sound of surrounding agents and you'll never need to replace a tube again
- Passport 10 and Passport 20 feature concave ear cushions that cup the ear for improved sound. Very comfortable!
- Passport 37 offers choice of over-the-ear or over-the-head wear. Easy conversion between styles
- Professional quality for contact center use. High impact plastic and durable construction means fewer repairs and less hassles
- Highly flexible "gooseneck" boom is easy to adjust. Stays in position for consistent voice input

Lower cord for connection to phone required (sold separately). See Accessories, page 22 or call for assistance in selecting the correct cord for your phone system.

2 YEAR *Unconditional* WARRANTY

*GN Netcom is a registered trademark of GN Netcom, Incorporated.
Plantronics is a registered trademark of Plantronics, Incorporated.*



Passport 10-DC



Passport 20-DC



Passport 37-DC



Passport V-Series

Passport-V compatible quick disconnect

- Passport 10V-DC, 20V-DC, 37V-DC



Passport P-Series

Plantronics compatible quick disconnect

- Passport 10P-DC, 20P-DC, 37P-DC



Passport G-Series

GN Netcom compatible quick disconnect

- Passport 10G-DC, 20G-DC, 37G-DC

Comfortable • Durable • Clear Value

VXI's TuffSet™ noise attenuating headsets effectively block excessive environmental noise

- V-series quick disconnect connects to Passport-V amplifiers or direct connect cords
- Noise canceling microphone
- High impact plastic and durable construction
- Highly flexible "gooseneck" boom stays in position for consistent voice input. Left or right side microphone placement



*TuffSet 15
Single Ear Heavy Duty*



*TuffSet 25
Dual Ear Heavy Duty*

Office Phones

Pair VXI Passport™ headsets with these cost effective total phone solutions

DA202 DialPad Phone

- A complete single line telephone
- Receive and transmit volume controls, mute switch, last number redial, flash, repeat dial, extension jack to another phone or modem, recording jack for external recorder, LED in use light
- Headset hanger included

DA175 Phone without Dialpad

- Single line, inbound-only phone
- On hook/Off hook switch
- Microphone mute switch

Compatible with VXI, Plantronics or GN Netcom headsets



DA202



DA175



1026 headset connection cord

Required—be sure to also order the correct headset connection cord:

- **1026-V Cord** – Connects to VXI Passport-V headsets
- **1026-P Cord** – Connects to Plantronics headsets
- **1026-G Cord** – Connects to GN Netcom headsets

VXI offers a wide variety of headset system accessories

Lower Connection Cords

Connect headset directly to phone or amplifier

- **1026 Cord:** For Nortel, Avaya IP phones, GN Netcom MPA amplifier, Plantronics SP & PLX amplifiers, VXI Dialpad. *Quick disconnects: V, G or P series.*
- **1027 Cord:** For VXI Everon & CT Switch amplifiers. For Cisco 7905, 7910, 7912 series IP Phones and ETS systems. *Quick disconnect: V series.*
- **1029 Cord:** For Cisco 7940/7960 series IP phones, Plantronics M10 and M12 multipurpose amplifiers. *Quick disconnects: V or P series.*

More Cords

- **QD1000 Extension Cord:** Gives an extra ten feet of mobility. *Quick disconnect: V series*
- **1028 Y-Training Cords:** allows two people to hear the same call. *Quick disconnects: V, G or P series*
- **1095 Cord:** 2.5mm right angle plug for most cellular/cordless phones. *Quick disconnect: V series*
- **1096 Cord:** 2.5mm right angle plug for Cisco 7920 IP phones, Nokia cell phones. *Quick disconnect: V series*
- **USB Cord:** Provides a USB computer connection. For Windows XP, Me, 2000, 98SE, Mac OS 9.1 & OS X *Quick disconnects: V, G or P series*
- **QD1030 Cord:** Provides a sound card computer connection. *Quick disconnect: V series*

Accessories:

- **AVX Adapter:** Provides extra microphone volume boost for Passport DC headsets connected to Avaya IP Phones
- **Microphone Cushions:**
 - MC1020 – for TalkPro headsets
 - MC2020 – for Passport & BlueParrott headsets
- **Ear Cushions:** EC1020 – for Passport, TalkPro & BlueParrott headsets
- **QD500 Mute Switch:** Inline microphone mute switch. *Quick disconnect: V series*



Lower Connection Cord



V-Series quick disconnects

compatible with VXI Passport-V quick disconnects.



P-Series quick disconnects

compatible with Plantronics & VXI Passport-P quick disconnect cords.



G-Series quick disconnects

compatible with GN Netcom & VXI Passport-G quick disconnect cords.



QD1000 Extension Cord



1028 Y-Training Cord



1095/1096 Cord



USB Cord



QD1030 Cord



AVX Adapter



Mic Cushion



Ear Cushion



QD500 Mute Switch



TalkPro™ features ensure superior speech application performance

- High performance noise-canceling microphone
- Highly flexible microphone boom stays in position for consistent voice input
- Concave ear cushion for improved sound, comfort and fit
- Durable components for long headset life

TalkPro USB100 & USB200

- Universal serial bus (USB) connector with Digital Signal Processing (DSP) technology to heighten audio performance
- The inline pendant features volume control, microphone mute and quick disconnect
- For Windows XP, Me, 2000, 98SE and Mac OS 9.1 & OS X

TalkPro Max & Max2

- 3.5mm sound card plugs for microphone/receive
- VXI Translator™ technology guarantees compatibility with older sound cards (before year 2000)
- The inline pendant features volume control, microphone mute and quick disconnect

TalkPro XPress

- Streamlined premium sound card solution
- 3.5mm sound card plugs for microphone/receive

TalkPro

- 3.5mm sound card plugs for microphone/receive
- VXI Translator™ technology guarantees compatibility with older sound cards (before year 2000)



BlueParrott TalkPro Wireless

Bluetooth Wireless for the Computer

Combine BlueParrott® wireless with the speech recognition performance of TalkPro™

BlueParrott TalkPro B1000-GTX

- High performance noise canceling microphone
- Up to 75 feet range, Talk Time up to 6 hrs., Standby Time up to 100 hours, secure 128-bit digital encryption
- Digital Signal Processing (DSP) technology
- For Windows XP, Me, 2000, 98SE and Mac OS 9.1 & OSX. Headset also compatible with Bluetooth cellular phones

BlueParrott TalkPro B150-GTX

- High performance noise canceling microphone
- Compatible with Bluetooth enabled computers
- Up to 33 feet range, Talk Time up to 6 hrs., Standby Time up to 100 hours, secure 128-bit digital encryption



BlueParrott TalkPro
B1000-GTX



BlueParrott TalkPro
B150-GTX



Wireless & Corded Headsets

For Cellular & Cordless Phones

BlueParrott B150 Wireless

- Amazing sounding calls – even in noisy environments
- Compatible with Bluetooth cell phones and computers
- So stable and comfortable you can wear it all day!
- Up to 33 feet range, Talk Time up to 6 hrs., Standby Time up to 100 hours, secure 128-bit digital encryption
- Wall & auto charging cords

VXIParrott™ CP150

- Low cost monaural noise canceling headset compatible with many cellular and cordless phones
- Noise canceling microphone
- Fully adjustable headband and microphone
- 2.5mm right angle plug



BlueParrott B150



VXIParrott CP150

CT Switch

- Alternate one headset between computer and telephone. Great for speech recognition, VoIP, computer/online training and certain applications for the visually impaired. Use with TalkPro SP1 or SP2 headset
- Quick disconnect, volume control, headset/handset switch and microphone mute
- Compatible with most phones & all sound cards
- Two 3.5mm sound card plugs



CT Switch



TalkPro SP1 / SP2

- High performance, speech recognition quality, noise canceling microphone
- Compatible with CT Switch
- Flexible microphone boom maintains positioning
- Concave ear cushion for improved sound, fit & comfort
- Durable components



TalkPro SP1



TalkPro SP2

USB 710

- Cost effective USB Headset for VoIP
- Noise canceling microphone
- Flexible microphone boom
- Left or right side microphone placement
- For Windows XP, Me, 2000, 98SE and Mac OS 9.1& OSX

Two-way USB Pod

Two-way USB Pod converts a sound card headset into a USB connection

- Universal serial bus connector
- Two 3.5mm conversion plugs
- For Windows XP, Me, 2000, 98SE and Mac OS 9.1& OSX



USB710



Two-way USB Pod



- Talk Time up to 6 hrs / Standby Time up to 100 hours
- Up to 75 feet range*
- On/Off, Pairing, Mute, Volume Controls
- Highly flexible microphone boom stays in position for consistent voice input
- Concave ear cushion for improved sound, comfort and fit
- Durable components for long headset life
- 128-bit digital encryption provides air-tight security during wireless communication

* Certain environmental conditions can inhibit range

BlueParrott B100 for Home Phones

- Compatible with home cordless & corded phones
 - Remote answering – just push the button on the headset!
- Compatible with home phone lines only**

BlueParrott B200 for Office Phones

- Compatible with most office corded phones (IP and standard phones)

BlueParrott B200 USB Accessory Cord

- Provides a computer USB connection for the BlueParrott B200 base*
- Digital Signal Processing (DSP) technology
- For Windows XP, Me, 2000, 98SE, Mac OS 9.1 & OSX.

* The B200's phone connection will be disabled when the BlueParrott USB Accessory Cord is in use.



*BlueParrott B100
for Home Phones*



*BlueParrott B200
for Office Phones*



*BlueParrott B200
USB Accessory Cord*

2 YEAR
WARRANTY



connecting people to a digital world.



VXI Corporation
One Front Street
Rollinsford, NH 03869 USA
www.vxicorp.com
800-742-8588 / 603-742-2888

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