

Control the Experience. *Full Line Catalog*

Network System Products					
Color LCD Remote Controls			(%)		
Text Based Remote Controls					
Barrier-Free Control					
RF Base Stations/Controller					
i-Series Explained					
Consumer/DIY					
Lighting by Lutron®					
Sources & Amps					
Remotes & System Controllers					
Cameras & In-Wall Touchscreens					
Terms & Conditions					



2-way Tablet-style Touchscreen Color LCD WiFi IR/RF Remote Control

Accesses metadata from devices such as iPods, PCs and other media servers Dual RF transmitters (802.11 b/g WiFi for network control plus instant Narrow Band RF for traditional control) PC programmable, fully customizable GUI on Large (4.3") color LCD touchscreen PC programmable hard buttons, plus traditional controls and scroll wheel IP and RS-232 control of many popular IP-based components via pre-programmed modules. Retail: \$1,4995

UPC: 656787-260009 Master Carton: 6 units MX-6000i UPC: 656787-260016

2-way Wand-style Touchscreen Color LCD WiFi IR/RF Remote Control

Major features of MX-6000 including IP control of many popular IP-based components Vibrating ("haptic") feedback confirms touch screen button selections PC programmable, fully customizable GUI on Large (2.8") color LCD touch screen Integrates IP cameras, lighting (Lutron), HVAC and Windows Media PC Ingeniously engineered ergonomic design for convenient, one-hand operation.

Retail: **\$1**_**199**95

KP-4000 2-way In-wall Network Touchscreen for IP and RS-232 Control

2-way IP and RS-232 control of A/V components • Pre-built modules for IP thermostats, IP cameras, and more • Whole house lighting control via RFTX-1 and URC Lighting products • LAN programming (no USB needed) • RSS-like Information feeds.

Retail: \$59995



UPC: 656787-205000 Master Carton: 9 units



UPC: 656787-440005 Master Carton: 18 units

MX-6000, MX-5000 and KP-4000 are not compatible with Total Control products.



Personal A/V Server with on Screen GUI for iPod Source

2-way on screen content browsing and selection with cover art • Hundreds of discrete IR commands that enable "one touch to music" programming (e.g., one touch to "Sinatra")

Advanced alpha search features get users to the music faster, and shortcuts make navigation to favorite music much easier ● TV screensaver displays cover art, artist & track info ● "Play more from..." any Artist, Genre, Album significantly expands and automates operation of iPod. Retail: ★20095

UPC: 656787-622128 Master Carton: 10 units

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MRX-1

Network Base Station for 2-way RS-232 Control via IP and IR

2-way IP and 2-way RS-232 control • Enables execution of Macros based on device status; Track on/off status via video/ voltage sensor • One-way control via IP and IR (IP in IR out) Whole-house URC Lighting control via

RFTX-1 • One LAN connection, one Relay, two RS-232, six IR ports, one Sensor port • Use as sub-base station with MRX-10. *Retail:* \$3995



UPC: 656787-300026 Master Carton: 9 units



Narrow Band Transmitter for IP or "Z" Base Stations and KP-4000

Controls URC Lighting Control products Narrow Band RF transmitter for IP stations (such as MRZ-260) RF frequency select switch (418MHz or 433MHz) Power and interference (RFI) indictor LEDs Includes wall mount and 10' connecting cable.



Color LCD Remote Controls



UPC: 656787-209800 Master Carton: 9 units MX-980i UPC: 656787-298019

Wand-style IR/RF PC Programmable Hard Button Remote Control with Color LCD

Convenience and functionality of URC's leading MX-3000 in a wand-style form factor • 12 pre-labeled installable hard buttons (i.e., Main, Lighting) for the ultimate in customization • Multi-user, multi-room programming via CCP (Universal programming platform) • Brilliant 2.4" color LCD with 8 hard buttons • Includes rechargeable Li-Ion battery & charger base. Retail: \$5995

Wand-style IR/RF PC Programmable Hard Button Remote Control with Color LCD

IR Routing and RF addressing with optional MRF series RF base station • Control up to 48 devices with up to 8 pages each • PC programmable—use variables to track power status, users, etc. • Color LCD is populated with colorful backgrounds and icons automatically • Motion sensor detects movement and activates backlighting feature.





MX-3000

Tablet-style PC Programmable Touch Screen Color LCD IR/RF Remote Control



Addressable RF • Color graphic touch screen and hard button interface with optional audio feedback • Supports up to 255 devices, and supports up to 255 pages per device • Stylish design with rich black finish • Includes rechargeable Li-Ion battery and charger base

Retail: **\$999**95

UPC: 656787-223004 Master Carton: 8 units MX-3000i UPC: 656787-230019

Wand-style IR/RF PC Programmable Hard Button Remote Control with Color LCD

IR Routing and RF addressing with optional MRF series RF base station • Control up to 24 devices with up to 8 pages each • PC programmable—use variables to track power status, users, etc. • Color LCD is populated with colorful backgrounds and icons automatically

Motion sensor detects movement and activates backlighting feature.

Retail: \$39995 Limited Availabilty & Only in 433MHz



UPC: 656787-281011 Master Carton: 18 units



UPC: 656787-204508 Master Carton: 18 units

Wand-style IR/RF Stand-Alone (non-PC Programmable) Hard Button Remote Control with Color LCD

Bright 2" color LCD with color graphics • No PC or Internet connection required for programming; on-screen macro editing and easy-to-follow set-up • Built-in pre-programmed database can be updated via USB port • Simple-to-use Archiving Software for saving customer files and reusing work in future projects • Most affordable URC color LCD remote control.



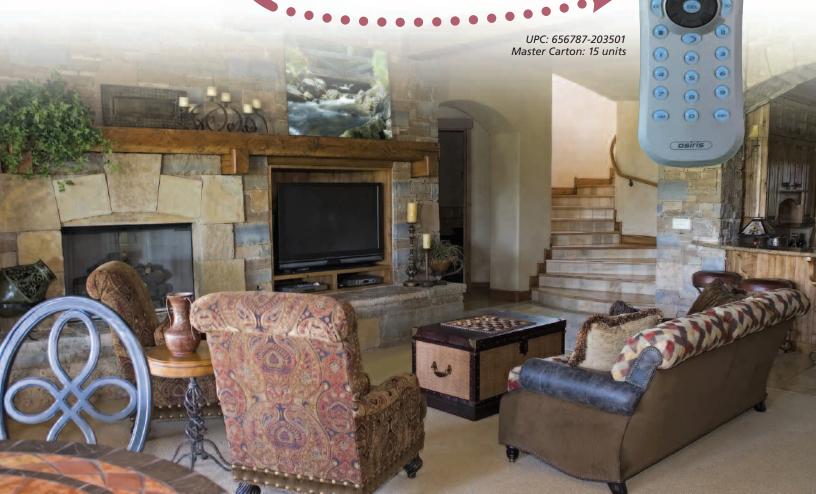
UPC: 656787-208506 Master Carton: 15 units

Gives you the Freedom to Enjoy Your Music and Videos without Boundaries

Replace up to 20 remotes • Superior ergonomic design and button layout optimized for your ease of use • Ability to automate even the most complex system operation • IR and RF operation • The ability to automate any component anywhere in the house is just a button push away • Sensible labels that your installer customizes. *Retail:* \$3995

111X-350 Replaces of up to 10 Remote Controls

Control up to 10 devices with up to 5 pages each Provides a time-proven, convenient user interface Single button "Macro" automation that makes several devices work together with one simple button press Balanced ergonomics facilitate intuitive, one-handed operation Optimized button layout to quickly navigate on-screen menus, channel and volume controls In conjunction with one of our wireless (RF) base stations, you have complete control through walls, floors and doors, indoors or outdoors with this IR/RF Remote Control.





MX-900

Our Passport to Intuitive Control and Home Automation

Brilliant blue backlighting illuminates controls clearly even in the darkest A/V environments • Virtually unlimited memory of the MX-900 opens limitless possibilities • Superior ergonomic design and button layout optimized for your ease of use • Experience the freedom of control wherever and whenever you want with this IR/RF Remote Control. *Retail:* • \bigcirc 1095

KP-900

Wireless Keypad IR/RF Remote Control

No-holes mounting; Can be mounted on any surface Perfect for retrofit (no wiring required) Backlit buttons and bright LCD Can be used as handheld remote control Available in White, Black and Light Almond.

Retail: **\$299**00



UPC: 656787-409002 (white) UPC: 656787-490017 (light almond) UPC: 656787-490024 (black) Master Carton: 8 units

UPC: 656787-209008 Master Carton: 18 units MX-900i UPC: 656787-229006

Barrier-Free Control

MX-880z

Wand-style IR and RF Hard Button Remote Control with Color LCD

Barrier-Free control RF prevents RF collision caused by simultaneous button press IR Routing and RF addressing with optional MRZ series base station Control up to 48 devices with up to 8 pages each PC programmable—use

variables to track power status, users, etc. Motion sensor detects movement and activates backlighting feature.

UPC: 656787-

Retail: **\$539**95

UPC: 656787-288027 Master Carton: 18 units

MRZ-260 RF to IR Base Station

Assure that your remote will not experience any interference from other remotes nearby No more pointing, because RF passes harmlessly through walls, doors and floors Operates like four separate base stations Turn off all of the TVs in the house with a single button press.

Retail: **\$189**95

UPC: 656787-326026 Master Carton: 15 units



MSC-400

Master System Controller

Control components via IR, RS-232, Relays • Stores macros which are triggered by URC remotes for rock-solid reliability • Track on/off status via video and voltage sensors • Ultra-reliable Narrow Band RF (418MHz and 433MHz options) • PC programmable with CCP (Universal programming platform) Retail: \$59995



MRF-350 RF to IR Base Station

Addressable RF Base Station with RFX-250 antenna module Multi-zone compatible Six (6) independently routed IR emitter outputs Built-in front panel IR blaster Available with 418MHz or 433MHz antenna.



UPC: 656787-350250 Master Carton: 10 units MRF-350i UPC: 656787-323308





UPC: 656787-300408 Master Carton: 18 units MRF-260i UPC: 656787-326019

MRF-260 RF to IR Base Station

Addressable RF base station with integrated antenna • Multi-zone compatible • Four (4) independently routed IR emitter outputs (two adjustable and two fixed) • Built-in front panel IR blaster • Available with 418MHz or 433MHz antenna. Retail: \$14995

RFX-250

Narrow Band RF Antenna Module

Receives radio signals from a remote control and relays them via cable back to the MSC-400 Master System Controller or MRF-350 Base Station • RFX-250i receives RF from "i-series" remotes only. *Retail:* ****QQ95**



UPC: 656787-302521 Master Carton: 18 units RFX-250i UPC: 656787-322509

MSC-400 Accessories

Item	Description	Retail	
VID6	Video Sensor Cable for MSC-400 UPC: 656787-304017 Order in Lots of 6 only	\$12.00 each	
RS232M	RS-232 Cable with Male DB-9 for MSC-400 UPC: 656787-304093 Order in Lots of 6 only	\$17.00 each	
RS232F	RS-232 Cable with Female DB-9 for MSC-400 UPC: 656787-304024 Order in Lots of 6 only	\$17.00 each	
VS-1006	Voltage Sensor Cable for MSC-400 UPC: 656787-304086 Order in Lots of 6 only	\$22.00 each	
IR6	IR Standard Emitters for MSC-400 (Outputs 1 thru 6) UPC: 656787-304031 Order in Lots of 6 only	\$10.00 each	
IRS6	IR Sleeved Emitters for MSC-400 (Outputs 7 thru 12) UPC: 656787-304062 Order in Lots of 6 only	\$10.00 each	
USB5M	5 Meter USB Programming Cable for MSC-400 UPC: 656787-304116	\$42.00 each	
MS-01	Master Slave RS-232 Cable for MSC-400 UPC: 656787-304109	\$42.00 each	
MSC START	Starter Kit for MSC-400 includes 2-VID6, 1-RS232M, 1-RS232F, 2-VS1006, and 6-IRS (for outputs 7-12) <i>UPC:</i> 656787-304123	\$99.95 each	

URC i-Series

The Choice Between 418MHz and 433MHz

In certain areas of the country—in parts of Manhattan, for example—Radio Frequency Interference can be such a problem that it can be very difficult and time consuming to resolve it. Traditional transmission frequencies can be nearly blocked. URC now offers an alternative to 418MHz RF communication. Most of our popular remote controls and the MRF-350, MRF-260, RFX-250 antenna and MSC-400 Master System Controllers are now available in 433MHz versions as well as 418MHz.

Initially designed for the European market where 418MHz is no longer allowed, the International models have been designated the "i-series." All of the 433MHz products have the letter "i" added to their name, as in MSC-400i or MX-3000i. It's important to point out that you cannot mix 418MHz remotes and 433MHz remotes in the same installation unless you use both an RFX-250 and an RFX-250i antenna on an MSC-400 Master System Controller.

























UPC: 656787-100060 Master Carton: 12 units

URC-A6 Works with Thousands of A/V Devices and has Multiple Set-up Options

Replaces up to six individual remote controls • Dedicated Light control button • Works with thousands of A/V devices and has multiple set-up options • Teach the A6 commands from other remote controls with the "Learning" feature • Control most IR (Infrared) operated lights. Retail: \$2499

URC-WR7

Brightly Backlit Remote Works with Thousands of A/V Devices

Replaces up to seven individual remote controls Multiple set-up options including URC's exclusive "Quick Set-up" Teach the WR7 commands from other remote controls with the "Learning" feature Control most IR (Infrared) operated lights. Retail: \$2999



UPC: 656787-107007 Master Carton: 12 units



UPC: 656787-100336 Master Carton: 12 units

URC-SR3

Super Remote

Large, easy-to-read numeric buttons, each in the shape of the number it represents

Lightweight, comfortable to hold Centrally located "My Button" allows users to begin their favorite activity with a single press "ALL OFF" button does what it says. Retail: \$1099

Digital R50 Perfect for the Advanced DIY User

Replaces up to 18 individual remote controls • Offers a customizable color LCD screen, complete with device and TV channel icons, and brightly backlit buttons

- Works with thousands of devices and has simple "Wizard" based set-up options
- Edit text on every LCD button for maximum customization Use the "Copy and Paste" feature to access your receiver's volume while viewing any device control screen. *Retail:* \$12999



URC-R40

On-screen Setup Wizard for Quick & Easy Programming

Operates virtually all brands of Audio, TV, DVD, VCR, Cable and Satellite • 48 My Favorite Channels with color icons • Favorites are organized into 8 groups of 6 and accessed via 4 Favorite buttons labeled Sports, News, Movies and Music • All buttons light up for use in dark rooms • 1.5" Color OLED (128 x RGB x 128) - light weight, long battery life. Retail: \$16099

UPC: 656787100404 Master Carton: 6 units



UPC: 656787-305014 Master Carton: 6 units

Wall Box Dimmers and Accessory Dimmers

Light Almond

MRFA-600M-URC-LA Incandescent/Halogen 418MHz
MRFA-6MLV-URC-LA Incandescent/MLV 418MHz

• MRFB-600M-URC-LA Incandescent/Halogen 433MHz
MRFB-6MLV-URC-LA Incandescent/MLV 433MHz

MA-R-LA Multi-location Accessory Dimmer Retail: \$3995 UPC: 027557-482707

Retail: \$15000 UPC: 027557-618670

Retail: \$17500 UPC: 027557-625821

Retail: \$15000 UPC: 027557-618700

Retail: \$17500 UPC: 027557-625852

► Black

 MRFA-600M-URC-BL
 Incandescent/Halogen 418MHz
 Retail: \$15000
 UPC: 027557-618663

 MRFA-6MLV-URC-BL
 Incandescent/MLV 418MHz
 Retail: \$17500
 UPC: 027557-625838

 MRFB-600M-URC-BL
 Incandescent/Halogen 433MHz
 Retail: \$15000
 UPC: 027557-618694

 MRFB-6MLV-URC-BL
 Incandescent/MIV 433MHz
 Retail: \$17500
 UPC: 027557-625869

MRFB-6MLV-URC-BL Incandescent/MLV 433MHz Retail: \$17500 UPC: 027557-625869
MA-R-BL Multi-location Accessory Dimmer Retail: \$3995 UPC: 027557-687768

Dimmers (including RF Lamp Dimmers) designed for incandescent/halogen lamps are not compatible with MLV or ELV. All of the above have a Master Carton of 48 units





 MRFA-S6AM-URC-WH
 Wallbox Switch 418MHz
 Retail: \$15000
 UPC: 027557-618717

 MRFB-S6AM-URC-WH
 Wallbox Switch 433MHz
 Retail: \$15000
 UPC: 027557-618748
 White

 MA-AS-WH
 Multi-location Accessory
 Retail: \$3995
 UPC: 027557-082686

 MRFA-S6AM-URC-BL
 Wallbox Switch 418MHz
 Retail: \$15000
 UPC: 027557-618724

 MRFB-S6AM-URC-BL
 Wallbox Switch 433MHz
 Retail: \$15000
 UPC: 027557-618755
 OPC: 027557-618755

MA-AS-BL Multi-location Accessory Retail: \$3995 UPC: 027557-082877

All of the above have a Master Carton of 48 units

Table Top Lamp Dimmers

 MRFA-3LD-URC-WH
 Lamp Dimmer 418MHz
 Retail: \$15000
 UPC: 027557-618779

 MRFB-3LD-URC-WH
 Lamp Dimmer 433MHz
 Retail: \$15000
 UPC: 027557-618793

 Black
 MRFA-3LD-URC-BL
 Wallbox Switch 418MHz
 Retail: \$15000
 UPC: 027557-618786

 MRFB-3LD-URC-BL
 Wallbox Switch 433MHz
 Retail: \$15000
 UPC: 027557-618809

All of the above have a Master Carton of 32 units

Wall Plates

CW-1-WH Claro Wall Plate 1 Gang CW-2-WH Claro Wall Plate 2 Gang CW-3-WH Claro Wall Plate 3 Gang CW-4-WH Claro Wall Plate 4 Gan

Light Almond CW-1-LA Claro Wall Plate 1 Gang CW-2-LA Claro Wall Plate 2 Gang CW-3-LA Claro Wall Plate 3 Gang CW-4-LA Claro Wall Plate 4 Gang CW-4-LA Claro Wall Plate 4 Gang CW-4-LA Claro Wall Plate 4 Gang CW-6: 027557-513180

 CW-1-BL
 Claro Wall Plate 1 Gang
 Retail: \$500
 UPC: 027557-692106

 CW-2-BL
 Claro Wall Plate 2 Gang
 Retail: \$1000
 UPC: 027557-692168

 CW-3-BL
 Claro Wall Plate 3 Gang
 Retail: \$1500
 UPC: 027557-692229

 CW-4-BL
 Claro Wall Plate 4 Gang
 Retail: \$2000
 UPC: 027557-692281

 Stainless Steel
 CW-1-SS Claro Wall Plate 1 Gang CW-2-SS Claro Wall Plate 2 Gang CW-3-SS Claro Wall Plate 3 Gang CW-4-SS Claro Wall Plate 4 Gang CW-6: 027557-223270
 Retail: \$500 UPC: 027557-223249

All of the above have a Master Carton of 48 units



SNP_1 Streaming Network Player

Streaming output via 44kHz streams to Total Control amplifiers Pandora, Rhapsody, Sirius/XM, internet radio and other services onboard Plays all music on network PCs, Macs or network hard drives Analog outputs for compatibility with other brand systems Full 2-Way communication on all Total Control remotes via MRX-10 network system controller IR input extends compatibility to any URC remote or base station On screen GUI provides metadata and control environment Can be programmed off premises via the internet and MRX-10 Easy rack-mounting.

Retail: **\$599**00



Rack Mount Ears Not Included

RMK-3 RackMount Ears for DMS-1200 Retail: TBA UPC: 656787-31201

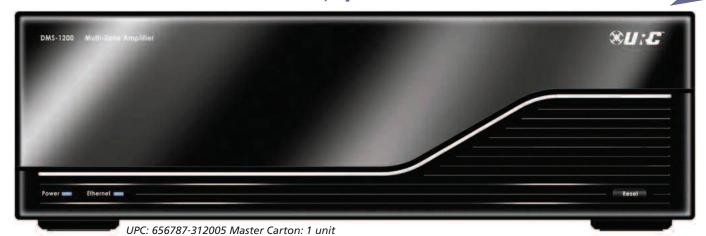
RMK-1 Rack Mount Ears (all others) Retail: TBA UPC: 656787-31202





Multi-Zone Network Amplifier

Eight (8) zones • 50 watts per channel for zones 1 through 6; preamp only for zones 7 and 8 • Expandable up to 32 zones • Four (4) Analog-to-Digital inputs that stream to other DMS amps • Can be programmed off premises via the internet and MRX-10 • Easy rack-mounting. *Retail:* \$2,19900



DNS-100 Single Zor

Single Zone Network Amplifier

50 watts per channel amplifier for speakers • Preamp output for connection to local amp or receiver • One (1) audio input streams to other Total Control amplifiers • Scalable solution; install as additional zones with a DMS-1200 system, or install multiple DMS-100s to create customized multi-zone system • Can be programmed off premises via the internet and MRX-10 • Easy rack-mounting. Retail: \$59900



PSX-2 Post

Personal A/V Server with on Screen GUI for iPod Source

2-way on screen content browsing and selection with cover art • Hundreds of discrete IR commands that enable "one touch to music" programming (e.g., one touch to "Sinatra") • Advanced alpha search features get users to the music faster, and shortcuts make navigation to favorite music much easier

■ TV screensaver displays cover art, artist & track info ■ "Play more from..." any Artist, Genre or Album significantly expands and automates operation of iPod.

Retail: **\$399**9

UPC: 656787-622128 Master Carton: 10 units

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Total Control - Remotes & System Controllers



TRC-1280 Wand-style 2-way Text Feedback on a Dazzling Color OLED Interface

Large 2.8" color touchscreen • 2-Way InstantWiFi with graphic feedback using MRX-10 Network System Controller • Can be programmed off premises via the internet • Includes rechargeable Lithium Ion battery and charger base
Requires compatible MRX-10 network system controller. Retail: \$89900

> *TRC-780* Wand-style 2-way Text Feedback on a Dazzling Color OLED Interface

Color OLED hard button interface Provides 2-Way communication with MRX-10 Network System Controller • Can be programmed off premises via the internet • Requires compatible MRX-10 network system controller. Retail: \$29900

> UPC: 656787-200807 Master Carton: 18 units



Master Carton: TBA





UPC: 656787-320017 Master Carton: 18 units

ZR-1 TRC-780 Transceiver/Repeater

Transmits and receives 2-way communications from TRC-780 remotes and relays them to the MRX-10 $\, lacktriangle$ Acts as a range extender for TRC-780 remotes $\, lacktriangle$ Includes Power Supply

Retail: **\$149**00

MRX-10 Advanced Network System Controller

- Stores and issues commands and macros for all IP, IR, RS-232, Relay and Sensor controlled devices in one system
- Provides 2-Way communication with Total Control remotes and keypads Expandable via LAN and MRX-
- series sub-base stations Routes macro steps to IR, RS-232, Relays and Sensors to multiple MRX-1s on the
 - network Ports include IR (8), RS-232 (4), Sensor (4), Relay (2), 12-volt output (2) Compatible with optional
 - RFTX-1 RF Transmitter Can be programmed off premises via the internet Easy rack-mounting.

Retail: \$69900



Network Base Station for 2-way RS-232 Control via IP and IR

2-way IP and 2-way RS-232 control • Enables execution of Macros based on device status; Track on/off status via video/ voltage sensor • One-way control via IP and IR (IP in IR out) • Whole-house URC Lighting control via RFTX-1 • One LAN connection, one Relay, two RS-232, six IR ports, one Sensor port • Use as sub-base station with MRX-10. *Retail:* \$39900



UPC: 656787-300026 Master Carton: 9 units

MC-73CB

CCD Box-type IP Camera

Super HAD CCD sensor, D1 (720x480) resolution at 30 fps Useable at 0.3 Lux (color) 0.002 Lux (mono). Retail: \$79900



UPC: 656787-700734 Master Carton: 6 units

CCD Dome-type IP Camera

Super HAD CCD sensor, D1 (720x480) resolution at 30 fps Vandal-proof and weatherproof dome included • Useable at 0.3 Lux (color) 0.002 Lux (mono).

Retail: **\$99900**

UPC: 656787-700758 Master Carton: 6 units

VGA CMOS IP Camera

Live video up to 30 fps @ VGA resolution • CMOS sensor

4 10,000 Lux operation.

Retail: (2000)





UPC: 656787-700703 Master Carton: 12 units

All Models Feature:

Viewable on MX-6000, TKP-2000 and KP-4000

- H.264/MJPEG dual encoding and transmission
- Simultaneous dual streaming
 2-way audio





UPC: TBA Master Carton: TBA

TKP-2000 In-wall 2-way Total Control Series Network Touchscreen

In-wall PoE (Power over Ethernet) • 3.5" color touchscreen • Installs in standard two-gang wall boxes (not included) • Backlit buttons that turn On and Off with power • 1-Ethernet RJ45 Port for connection to the local network • Provides 2-way communication with MRX-10 Network System Controller • Can be programmed off premises via the internet • Connect to a PoE Switch via RJ-45 port.

Retail: TBA

INFSPOE-8 MAC Filtering Network Switch

Eight (8) POE (Power-Over-Ethernet) ports plus one LAN port Smart POE ports support keypads, cameras, etc.; also compatible with non-POE devices MAC filtering prevents video or audio streams from consuming network bandwidth Activity and Status LEDs plus Connectivity indicator Includes 48 volt power supply.

Retail: \$39900



UPC: 656787-300187 Master Carton: 9 units

MAC Filtering Network Switch

Eight (8) ports plus one LAN port MAC filtering prevents audio streams from consuming network bandwidth Activity and Status LEDs plus Connectivity indicator Includes 12 volt power supply.

Retail: **\$299**00



UPC: 656787-300088 Master Carton: 9 units

TKP-100 In-wall Keypad with Hard Buttons

Seven (7) button POE network keypad Backlit buttons with status indication Installs in standard single-gang box Includes interchangeable button sets for URC music control and URC lighting control Custom buttons available Cover plates are not included (accepts standard Decora plates).

Retail: **\$19900**



UPC: 656787 401006 Master Carton: 18 units

PoE-1 PoE Injector Retail: \$2095 UPC: none

Full Line Catalog

Effective April 1, 2011

Ordering Information

Universal Remote Control, Inc. (URC) does not sell directly to end users. URC products are sold through a nationwide network of distributors and direct dealers. Possession of this price list does not entitle you to buy from URC.

In order to assure that our customers enjoy the maximum benefit of our Sales Programs and Promotions, URC accepts orders submitted through our Sales Reps ONLY. URC does not accept orders directly from resellers. If you do not know the name of your sales rep, please visit our website or call us at (914) 835-4484.

For information regarding Shipping, Freight Policy, Payment, Refused Orders or Returned Shipments, please contact your sales representative.

Warranty Information

All URC products that are purchased from an authorized dealer have a one year USA Limited Warranty. Products that were not purchased from an authorized dealer are not covered by the USA Limited Warranty and should be returned to place of purchase.

Return Authorization

All products being returned for service, repair or exchange require an RA#. Please call 914-835-4484. Any product returned without a proper RA# or to any address other than our Valhalla, NY distribution center will be refused. Defective products being returned for exchange must be in the original factory carton, with all original packing materials and manual. All missing materials are subject to surcharge. A copy of the original invoice must accompany all returns. Returns must be freight prepaid. Products returned freight collect will be refused. No refunds. You may have certain rights granted by laws that vary from state to state.

Please Note

Please refer to Universal Remote Control's official Terms and Conditions of Sale for additional important information. Specifications and prices subject to change without notice.

Special Notice about 418MHz and 433MHz Products

URC's i-series products (designated with a lower case "i" as in MX-980i, MRF-260i and RFX-250i for instance) all operate at 433MHz and are compatible only with other i-series products. You cannot use an MX-3000i with an RFX-250, for example. The RFX-250 receives commands from 418MHz remotes and the RFX-250i receives commands from 433MHz remotes. You can connect any combination of two RFX-250 and/or RFX-250i antennas simultaneously to an MSC-400 or an MRF-350.



Worldwide Headquarters:

500 Mamaroneck Avenue, Harrison, NY 10528 Phone: (914) 835-4484 Fax: (914) 835-4532

Distribution Center:

420 Columbus Avenue, Valhalla, NY 10595



