









# System Management from your Personal Computer —

Easily manage your DMP alarm panels from your personal computer.

Use System Link™ to:

- set up new alarm system users and operators
- change and maintain user codes
- · configure new panel accounts
- set up arming/disarming, door and holiday schedules
- silence alarms
- arm or disarm a system
- bypass zones
- · monitor system status

The software solution to managing your end-user alarm panels from your personal computer.

## SYSTEM LINK™ END-USER MANAGEMENT SOFTWARE

#### **SYSTEM FEATURES**

- Remotely manage all DMP XR Series and XT Series panels
- Customize remote connection options for network, dial-up and direct connection panel accounts
- Get immediate answers with context-sensitive help and comprehensive user's guide
- Restrict operators to perform only certain functions
- Stores database of panel programming files and event buffers
- · Display or print comprehensive system reports
- Easily retrieve events for review
- Sort and print user codes by name, code and number

#### **VERSATILE ADD-ONS**

- Advanced Reporting Module Provides specific advanced filtering for customer reports.
- Alarm Monitoring Module Allows Central Station operators to easily acknowledge alarms and account information.
- Command Center Module View multiple accounts and acknowledge alarms from an account grid screen.
- Account Groups Module Enable Central Station operators to maintain Profiles, Schedules, Output Schedules, Holidays, and User Codes on multiple XR500/XR550 Series panels at the same time.
- Link Server Application— Provide multiple networked operators with simultaneous access.
- Admin Reader Enroll credentials directly into System Link to save time.
- SQL Module Allows use of MS SQL database.



#### MAINTAIN SUBSCRIBER **ACCOUNTS**

Using a set of program screens, System Link™ allows you to easily set up and maintain subscriber account files and connect with panels to download and upload information. System Link also allows you to print copies of account and operator activity.



**Account Programming Options** 

#### FREE DOWNLOADS FOR DMP **DEALERS**

DMP Dealers can download System Link updates from the DMP Web site free of charge.

#### **EASY TO USE**

System Link installs in a few minutes. Select any of the menus by simply pressing a few keys on the keyboard or by clicking on the menu title. The windows provide you with the necessary information to quickly maintain subscriber accounts.

#### **CHOICE OF CONNECTIONS**

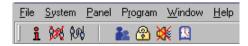
Connect to your alarm panel accounts through a data network, the Internet, a telephone line, or directly from your computer.

#### PROGRAMMING AND CONTROL **OPTIONS**

You have the freedom to remotely program and control all DMP XR Series panels using System Link. Additionally, you can program the XR Series panels directly from a laptop computer.

#### SYSTEM LINK TOOL BAR

System Link provides a customized toolbar to assist you when performing common tasks. The toolbar displays just below the menu ADVANCED REPORTING allows you to create bar. Simply place a button on the toolbar to quickly open the needed window without using the menu bar and drop-down menus.



**Customized Tool Bar** 

#### **CUSTOMIZE FIELDS**

Rename field titles and drop-down list items to customize program software.

#### **ACCESS AND LOG-ON**

Customized levels of authority allow you to restrict each operator to access only specific functions. Operators must be logged in, providing a record of all changes made.

#### SYSTEM LINK HELP

Get detailed help immediately! When you have a question in System Link, press the F1 key to view the help text that relates directly to the screen or field where you are working. The User's Guide also provides additional help and information.

#### **ADVANCED REPORTING MODULE**



The Advanced Reporting Module custom reports

using real-time events from PC Log Reports or from a previously retrieved Panel Event Buffer.

Events may be filtered using different Report Categories allowing you to create reports that suit your specific needs, including the following categories:

- Arming
- Disarming
- Area Late to Close
- · Door Access Granted
- Door Access Denied
- System Monitors
- System Events



Advanced Reporting Display

#### **EXPORT CAPABILITIES**

Save reports in a variety of available file types. Open the reports in programs, such as Microsoft Excel, and integrate the data into other documents or archive them. Supported file types include:

- Text File (\*.TXT)
- Comma Separated (\*.CSV)
- HTML document (\*.HTM)
- Excel spreadsheet (\*.XLS)
- Rich Text Format (\*.RTF)
- Windows Metafile (\*.WMF)

## **SPEC SHEET**





**COMMAND CENTER** 

#### **ALARM MONITORING AND COMMAND CENTER MODULES**

The Alarm Monitoring and Command Center Modules share common functions detailed below.

Add Alarm Monitoring or Command Center to workstations where you want to monitor and print events for subscriber accounts. The modules allow you to monitor door access events at the site, providing a higher level of security by monitoring who comes and goes and when. You can send your subscribers reports of their openings and closings to keep for their records.

#### HYPERLINK SUBSCRIBER **INFORMATION**

Hyperlink to files containing additional information about the site allowing operators to give proper information to the authorities such as the site password and address.

#### **EASY-TO-USE INTERFACE**

When an alarm signal is received, the Alarm Monitoring Alarm List or the Command Center Alarm Grid displays automatically on top of any open windows, and an alert tone sounds to identify the alarm. Operators may view the Alarm List or Alarm Grid at any time.

#### **ALARM LIST DISPLAY**

Depending on the monitor settings, each new signal displays on a violet background in the Alarm List. Once acknowledged, the background color changes to represent the type of signal. For example, acknowledged fire alarms display on a red background.

By color-coding alarms, operators can determine the priority of the alarm signal at a glance. This ensures that operators acknowledge and respond to the most important signals before responding to nonemergency signals, such as a low AC signal.

	Account	Message	Rpt.	Time	Ackn.
	1-3232	TROUBLE: SCS1 Test Signal Not Received Not restored	1	12/22/00 2:08:54 PM	12/22/00 2:10:28 PM
	1-9806	Fire Zone: 10 Z 10 ALARM	0	12/14/00 2:53:59 PM	12/14/00 3:09:54 PM
-	1-5070	Panic Zone: 19 KEYPAD 1 ALARM by User: 0 Not restored	4	12/19/00 9:14:25 AM	12/19/00 9:14:43 AM
_	1-9008	Standby Battery Restored Not restored	0	12/20/00 9:24:09 AM	12/20/00 9:45:47 AM
_	1-800	WARNING: Panel Tamper Not restored	3	12/19/00 1:53:10 PM	12/19/00 2:03:42 PM
-	1-9806	Supervisory Zone: 7 SUP ALARM	2	12/12/00 12:11:26 PM	12/14/00 2:41:12 PM
	1-110	Burglary Zone: 1 ROOF HATCH (Area: 1) TROUBLE Not restored	0		12/20/00 12:29:38 PM
	1-9806	Burglary Zone: 6 Z6 DAY (Area: 1 MAIN) TROUBLE	4	12/12/00 12:07:58 PM	12/14/00 1:40:32 PM

Alarm Monitoring Display

#### **COMMAND CENTER GRID**

Installing the Command Center Module adds the Alarm Grid window display to System Link. The Alarm Grid organizes subscriber accounts by account number in the format of a grid. Each account has its own Alarm List. When you click on the Alarm Grid segment for an account, the Alarm List opens to display the account alarm and information.

Alarm Grid				-			
System	1-1	1-2	1-5	1-10	1-11	1-21	1-46
1-60	1-60	1-90	1-100	1-109	1-110	1-111	1-112
1-113	1-120	1-121	1-126	1-126	1-128	1-136	1-137
1-141	1-150	1-160	1-163	1-167	1-170	1-183	1-212
1-231	1-251	1-252	1-276	1-301	1-802	1-316	1-332

Command Center Display

#### ACCOUNT GROUPS MODULE

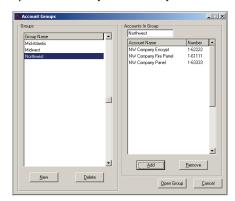
The Account Groups module saves time when maintaining Profiles, ACCOUNT GROUPS Schedules, Output



Schedules, Holidays, Users, and User Codes on grouped XR500N, XR500E, XR550DN, and XR550DE panels. For convenience, associate the groups by location, business, or other logical grouping.

Create Profiles that define the authority for a user code, then simply select the appropriate user code for each user to specify their authority type/level.

Using Batch Programming, operators can maintain profiles, schedules, output schedules and holidays for multiple XR100/XR500/XR550 panels at once. With the Schedules feature, operators can assign auto arm/disarm of specified areas by hour and day.



Account Groups Display

#### **SQL MODULE**

The SQL Module allows larger corporate users **SQL** DATABASE to take advantage of



redundant Microsoft SQL Server installations they already have in place. This module allows an administrator to configure an ODBC connection to an existing Microsoft SQL Server installation. The SQL Module then creates the database structure necessary to store all of the panel programming information. The module also allows the administrator to export all existing panel programming information from the standard System Link DBISAM database, and then import that information into the newly created Microsoft SQL database. The SQL Module comes with 5 seats/licenses. If more than 5 are required, additional SQL MODULE ADD's must be purchased, offering additional single licenses to add on to your Remote Link and System Link programs.

### LINK SERVER

APPLICATION
System Link is designed and licensed specifically

LINK SEI

for use on a single workstation. Link Server software accommodates larger installation and service environments where multiple computers are used to upload/download panel information.

When installed on a network server, Link Server allows multiple client computers to simultaneously access System Link.

#### **ACCESSORIES**

462N-DC Network Interface Card 394 Direct Programming Cable

#### **USB PROX READER**

Use the unique desktop unit with System Link to greatly reduce the time spent

entering proximity credentials manually. Simply press the Scan Card button and present the proximity device to the 1301P USB Prox Reader. The



**USB Prox Reader** 

device quickly and automatically assigns a code to the selected user.

#### SIMPLE INSTALLATION

Power for the USB Prox Reader and communication to the PC is provided via a standard USB connection.

#### PROXIMITY DEVICE FORMATS

The USB Prox Reader is specifically designed for all DMP HID formats, making any proximity device that is compatible with DMP panels compatible with the USB Prox Reader.

#### **SYSTEM REQUIREMENTS**

- Pentium Processor
- 800 x 600 or higher monitor resolution
- CD-ROM drive
- One COM port if connecting to SCS-1R, SCS-105, or direct cable connection (two for pass-through)
- One NIC Card if using Ethernet connection for alarm communications

#### **OPERATING SYSTEM COMPATIBILITY**

- Windows 2000 \*
- Windows ME
- Windows XP \*
- Windows Vista/7
- \* Requires Administrative authority to install software.

Note: Cellular Activation requires Windows 2000 Operating System or later and Internet connection.

#### PANEL COMPATIBILITY

The following software is compatible with all DMP Panels:

- System Link
- Alarm Monitoring
- Command Center
- Advanced Reporting
- Link Server
- SQL Module

The Account Groups Module is only compatible with XR500/XR550 Series panels.

#### **SOFTWARE LICENSE LEVELS**

Order the level to fit the number of accounts monitored. Call DMP Customer Service to upgrade to the next level.

- 1 10 accounts
- 11 50 accounts
- 51 100 accounts
- 101 500 accounts
- 501 1000 accounts
- 1001 2500 accounts
- 2501 5000 accounts

#### **OPERATION**

For optimum performance, use Alarm Monitoring and Command Center Modules in applications that receive 500 signals or less per day and a database that contains 10,000 signals or less.



