## Retail



## One smart solution. More business benefits.

Department and speciality stores



# Going beyond security

to enhance merchandising and operations.

With customers flowing in and out of multiple areas or departments, we know you have a lot on your mind. From shoplifting and cashier fraud to parking lot safety and missing children. Not to mention keeping your store profitable. What if you could get help with it all?

As the world leader in network video, Axis gives you the most advanced security and safety benefits for your department store. Going beyond traditional surveillance, Axis' network video solutions are cross-functional — meaning you can take advantage of benefits across your whole business. From safety, security and loss prevention to merchandising and store operations. It's the smart way to make your investment stretch further — giving you a quicker return.

## Make smarter merchandising and operations decisions

What's the best area for a particular product? Which displays are attracting customers? Does customer behavior vary at different times of day? Axis puts the answers to these and many other questions at your fingertips making it easier to manage merchandizing and operations for any number of departments or stores, locally or remotely. Monitor flow and conversion rates to fine-tune displays and encourage purchases. Spot crowds and anticipate peak checkout times to re-deploy staff where they're needed most.

## Maintain tighter control over loss prevention

Desirable, high-value products make department/specialty stores an attractive target for loss-generating crime. Axis helps you regain control over spaces from the parking lot to the storeroom, dramatically reducing opportunities for criminals. From impulse shoplifting to organized retail crime to cashier fraud, Axis network video and our partner solutions provide analytic tools and the quality evidence you need to root out these problems from your store.

#### Improve safety and security

We know that protecting people — both customers and employees — is vital for your business. That's why Axis sets the standard for IP surveillance, offering you the clearest images on the market with HDTV quality for amazing zoom detail and identification possibilities.

# What's on your wish list?

- Protect customers & staff
- Gain a better understanding of the entire shopping experience
- Add context to traffic patterns, product exposure, dwell times, etc.
- Reduce risk and injury, miligate liability
- Make positive ID of thieves easier
- Be alerted to customers waiting at the register
- Deter shoplifters

### A perfect fit for your needs

With a deep understanding of retails needs, an open technology platform and the widest range of application development partners in the industry, Axis helps you build a surveillance solution designed specifically for your department/specialty store — or a whole chain of stores.

#### Store surveillance

Going way beyond traditional analog surveillance systems, network (IP) video gives you new possibilities and reduces investigation time. With either local video management software or a cloud-based solution, you can easily monitor every part of your store. You can even view multiple premises in your nationwide or worldwide chain – constantly and conveniently from a single location. Network video's superior image quality provides remarkable details for faster, better decisions and greater protection of people and property.



#### Dwell time

Get a comprehensive picture of your customers' responses to marketing elements with statistics including the number of people in areas of interest and time spent.

#### People counting

Get real-time statistics to quickly monitor and compare conversion rates and analyze customer flow generally or in specific areas to refine marketing efforts or better allocate staff.

#### In-store customer engagement

Improve your in-store customer engagement by using network video to maximize employee output where it matters, in the store. The shopper-focused solution helps you address and improve the customer experience, increase shopper satisfaction and drive higher sales.

#### Remote viewing

Get remote access to live video at a security central or on your own computer, smart phone, tablet or other device so you can watch your store in real time from anywhere in the world.

#### Mobile viewing

Watch your network cameras live. Real time stream from your camera lets you see what is happening right now direct to your phone or tablet. A quick and easy way to stay on top of your business even if you are on the go.







#### Checkout line/queue management

Improve the support of your daily operations at the register/ check out area by reacting quickly and flexibly to flow of customers. Network video helps you to avoid idle time and make sure you don't exceed customer's acceptable waiting time.

#### POS exception reporting with video

Detect cashier-related shrinkage with POS integration that tracks suspect patterns and behavior such as unauthorized discounts, manually entered values, incorrect returns processing and cash refund or coupon errors.

## **Electronic Article Surveillance** (EAS) solutions

Integrate Axis cameras with your EAS system for immediate alerts, complete coverage of incidents and easy search, analysis and documentation for reduced investigation time and costs.

#### **Public view monitors**

Long known to help reduce theft, with Axis network video everyone entering your store will see their actions displayed with HDTV clarity — deterring theft, violence and fraud.

#### **Business compliance solutions**

Often invisible in real time and more frequent than suspected, Axis helps you discover how often and to what extent your business rules are violated, by whom, and the impact on your bottom line.

#### Heat maps

Heat maps enable you to quickly identify store hot spots, dead areas and bottlenecks. You can quickly get a clear view of customer traffic, and see how to optimize store performance, improve customer service, marketing and promotions.

#### Covert solutions

Network video is ideal for discreet surveillance. Covert cameras distinguished as a common interior store fixtures give you virtually undetectable – yet crystal-clear image – monitoring wherever you need it.

#### Eye-level identification

As a complement to overhead cameras, discreet cameras mounted at eye-level capture vital facial details from a natural angle for enhanced security and identification.

#### Remodel and retrofit

Axis video encoders integrate easily into your existing analog CCTV system. Benefit from digital technology without scrapping your investments in an analog system.

# Proven in department and speciality stores all over the world.

- > Acqua e Sapone Italy
- adidas Central Europe East Czech Republic
- > Alexandra Bookstores Hungary
- > Alko Finland
- Ardenberg The Netherlands
- > Armand Thierry France
- > Aspial Jewelry Singapore
- > Benetton Austria/Spain
- > Brothers & Sisters Sweden
- > C&A France
- > Cape Quarter South Africa
- > Camper worldwide
- Carolina Herrera Spain
- Diamend Jewelry China
- El Cortes Ingles Spain
- > Flower shop Taiwan

- > Galeries Lafayette UAE
- > Grape Group Australia
- > Hang Ten Taiwan
- > Hughes & Hughes Ireland
- > Hugo Boss France
- Intersport Megastore The Netherlands
- > Issev Mivake France
- > L Occitane France
- > Lacoste Spain
- > Le temps des ceries France
- > Lestra Kaufhaus Germany
- > MK2 Bibliotheque France
- > MQ Sweden
- > Marc O'Polo Sweden
- > Marionnaud Parfumeries Czech Republic

- > Midwestern Supercenters USA > Saks Fifth Avenue UAE
- > Mont Blanc France
- > Neck & Neck Spain
- > Nencini Sport Italy
- > Nike Belgium
- > Optical Center France
- > Opticiens Afflelou France
- > Paul Smith UK
- > Plato's Closet USA
- > Points Mariage France
- > Polarn & Pyret Sweden
- > Question Air UK
- > Regstaer's Duty Free Russia
- > Reserved & Cropp Town Czech Republic
- > Retail & Brands Sweden
- > Ripley Chile

- > SF-Education Thailand
- > Skult Sweden
- > Sport Demetz Italy
- > Stadium Sweden
- > SuperGroup UK
- > Tally Weijl Europe
- > Time Trend Stores Poland
- > Troch Group France
- > TRUCCO Spain
- > Watson Department Thailand
- > Xinyu Hendry Holdings China

## A trusted partner

Axis is there to serve you — with dedicated support for wherever you are in the world, including service partners in numerous countries. Axis is also an active member of several large retail industry organizations around the world such as LPRC and NRF, to better understand the challenges retailers within department and specialty stores face.

- > Advisory Board: Loss Prevention Magazine & Loss Prevention Research Council USA
- NRF (National Retail Federation) USA
- ASIS Retail Council USA
- British Retail Consortium UK
- > EHI (German Retail Institute) Germany
- > Svensk Handel Sweden
- PERIFEM France
- > RCC (Retail Council of Canada) Canada
- RILA (Retail Industry Leaders Association) USA



#### Focus on sustainability

As a global company, Axis aims to follow and promote good sustainability practices and high ethical standards, reduce the environmental impacts of our activities and help our customers and partners do the same. To that end, Axis joined the UN Global Compact in 2007 and has adopted its ten principles on human rights, labor standards, the environment and anti-corruption. We also perform studies to track the environmental impact of products' energy consumption during years of use by customers, and work hard to develop products with good energy performance.

#### The benefits of going digital

As the world leader in network video, Axis offers you all the superior benefits IP surveillance has to offer. Access live, HDTV-quality video anytime, anywhere. Take advantage of intelligent video functions and analytic tools. And perhaps best of all, it's the easiest, most costeffective way to build a smart surveillance system for where you are today and where you want to be tomorrow. Since Axis' world-leading range of network video products are based on open standards, you can implement exactly what fits your needs and budget now — even integrating with what you already have - while positioning yourself to take advantage of new, advanced features in the future.

## **About Axis Communications**

Axis offers intelligent security solutions that enable a smarter, safer world. As the global market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform – delivering high value to its customers and carried through a global partner network. Axis has long-term relationships with partners and provides them with knowledge and ground-breaking network products in existing and new markets.

Axis has more than 1,600 dedicated employees in more than 40 countries around the world, supported by a network of over 65,000 partners across 179 countries. Founded in 1984, Axis is a Sweden-based company listed on NASDAQ OMX Stockholm under the ticker AXIS.

For more information about Axis, please visit our website www.axis.com.

www.axis.com/retail www.retail-surveillance.com

