DATASHEET | ACCESS CONTROL | WORKFLOW DESIGNER

SYMMETRY™
WORKFLOW DESIGNER

The Symmetry Workflow Designer module provides the flexibility to fully customize the alarm management processes to meet the operational needs of any high security site or multi-site organization.

The implementation of alarm acknowledgement workflows ensures alarms are processed promptly in compliance with organizational procedures, and overall security is maintained. This is a particularly important capability as security systems become more complex and cover a much wider geographic footprint.

Workflow Designer outlines procedures and instructions for security staff to follow when a specific event occurs. These workflows support the users in identifying the severity of an event, gathering information and determining the next course of action.

A simple question and answer format enables security staff to quickly review a situation - then depending on their response the next question or pre-determined course of action is given.

An unlimited number of workflows can be designed and created for any Symmetry system and can be applied to set alarm scenarios and specific items of hardware (e.g. a specific card reader). Using a tree diagram, compulsory questions for the user to answer and the procedures for them to follow can be created to provide a simple step by step guide for security staff.

Symmetry Workflow Designer integrates with all Symmetry Security Management System modules to ensure optimum site security. Commands can be incorporated into workflows to ensure site security is maintained (e.g. if an alarm has been raised to show a

door is held open then automatically lock the next door along the corridor).

These actions can be automated upon the security staff reaching a certain stage of the workflow (e.g. identifying the door has not been held open for a legitimate reason).

All actions taken by the security staff are recorded and time stamped. At any stage workflows can trigger the sending of automated emails to notify and escalate the response.

Workflows can be set as guidelines for security staff or as a mandatory procedure to be followed in all circumstances. They ensure security staff are able to effectively deal with an event and are always aware of the most effective route to restore site security.

KEY FEATURES
- Fully customizable alarm acknowledgment process
- Unlimited number of workflows per Symmetry system
- Create workflows for any alarm condition
- Create simple questions and answer guides with actions based on responses
- Automate sending of commands
- Email notifications
- Complete Video, Intrusion, Access Control and Audio integration
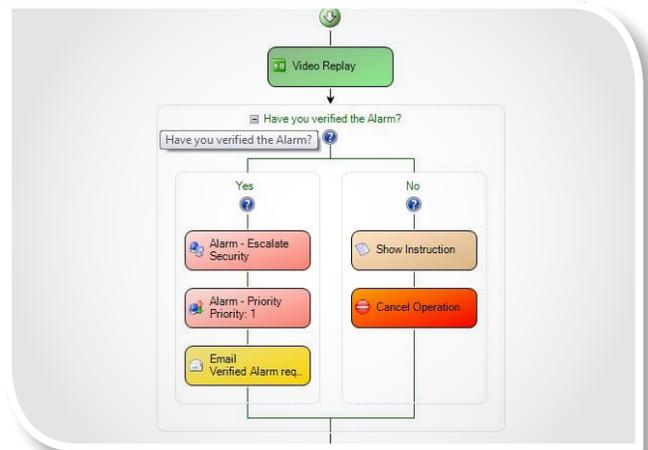- Alarm escalation
- Alarm Priority updates

KEY BENEFITS

- Ensure corporate procedures are followed
- Automate tasks and responses
- Consistency of security service quality
- Transparency of processes
- Reduced time to consider and determine actions
- Reduction in judgement errors
- Increased efficiency and responses

PURCHASING INFORMATION

- WORKFLOW-V8 Workflow Designer Module License
- Requires Symmetry v7.0 software or later.

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