



DDS

Drive your best flow decisions.



Be Right™

All-Inclusive Flow Monitoring Solution

Your team needs a clear view into your collection system's health. DDS can help.

Your work supports a safe collection system infrastructure and healthy community. **Hach® Data Delivery Services** solutions can help you make your best data-driven decisions.

Our all-inclusive, fixed-cost DDS flow monitoring packages give you all the equipment you need and round-the-clock access to data you can share and act on.

✓ **Choose DDS for:** I&I remediation projects, CSO/SSO projects, sewer system modeling, meeting consent decree requirements and more.

Discover DDS.

(800) 368-2723 | hachflowsales@hach.com



See opportunities and know your flow data with Hach's Data Delivery Services.

What you get with DDS:

Real-time access to data
for analysis

Data access from anywhere

Instant alerts about flow changes

Hach engineer-reviewed data

Dedicated Hach support team

Fixed-cost, all-inclusive
packages scale to suit your
project needs



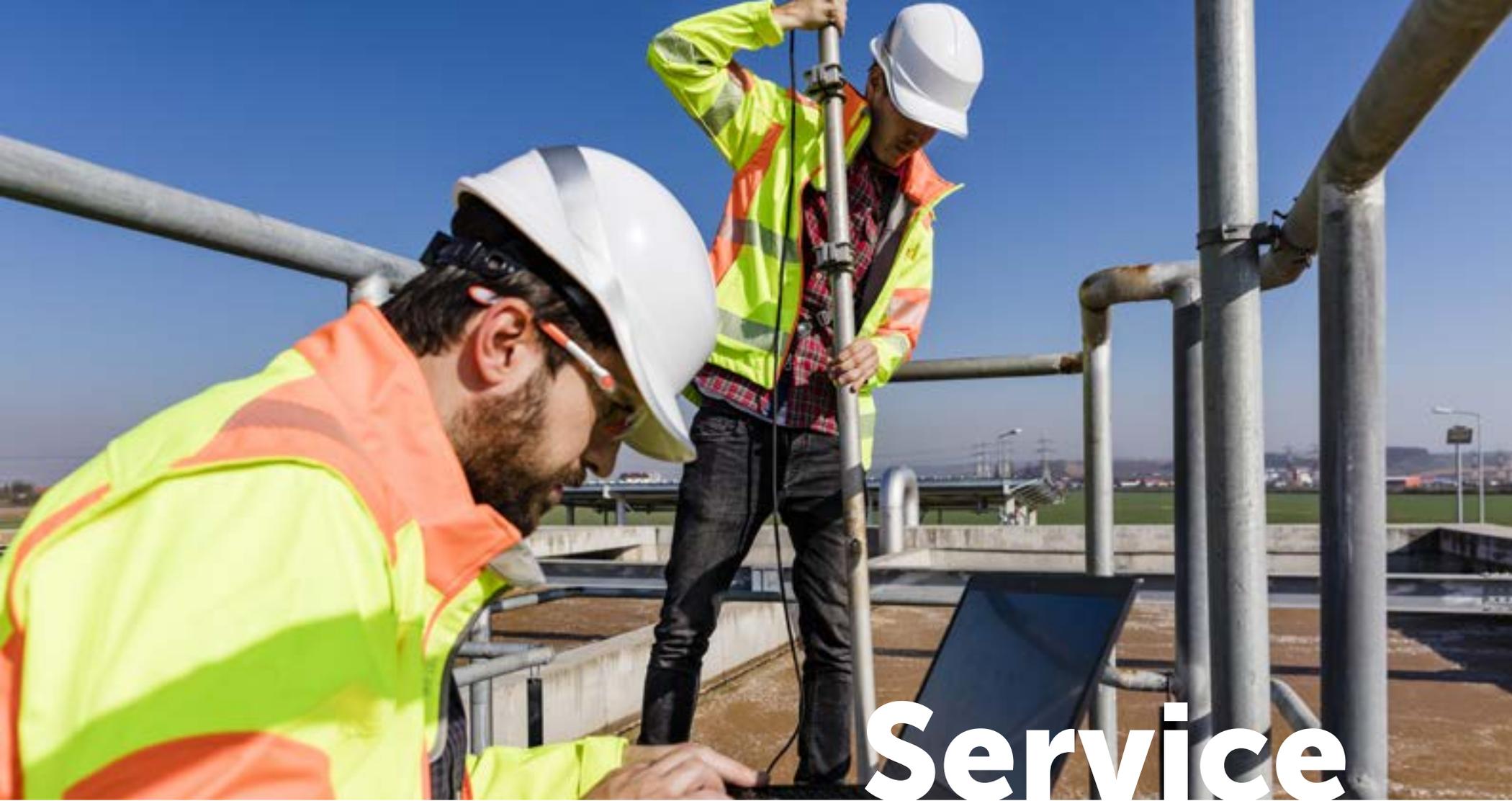


Trust

Trust your data.

Be confident in your decision-making with DDS. You'll have 24-hour data access with a 95% raw data up-time guarantee. The bonus: your data is reviewed by our engineers, so you'll have nearly a century of Hach water quality expertise on your side.

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Service

Bundle to save time and money.

When you choose an all-inclusive DDS package, you'll get industry-leading technology, access to actionable and shareable data, and unparalleled Hach service and support. You can count on clear, fixed monthly pricing with no surprises for you or your bottom line – so you can focus on staying compliant and protecting your community.

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Confidence

Access industry-leading sensor technology.

DDS is powered by our extensive suite of sensor technologies. Hach technology experts will help you explore flexible sensor options to customize a flow solution that will suit your applications and location. So, whether your project needs non-contact, submersed, or level-only sensors, there's a DDS sensor package for you.

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"I am a data engineer and your Hach DDS partner. I always have eyes on your data so I can help you get ahead of potential challenges."

- Emily, P.E.



Be Right™

It takes a team.

No matter what size your flow project is, our dedicated DDS team is there for you.

Hach data analysts, engineers and project managers combine expertise and skills to help you achieve your goals and manage your projects on time, within budget and to meet all compliance regulations. Meet your team! They're here to help you.

Project Manager

Serves as a single-point contact for all project needs. Complete project oversight including project setup, field service, project performance, and ensuring uptime.

Field Service Team

Manages setup for new contracts. Advises customers about how to access data. Conducts post-install topside work (batteries, sensor swaps, antennas).

Tech Support

Answers customer questions about programming equipment, troubleshooting, calibrating and data analysis. Runs daily and monthly site reports. Processes service requests and invoicing.

Project Engineer

Oversees data quality after install and maintains data quality throughout the project. Produces "model-ready" data-sets and generates data analysis reports. Reviews the hydraulic functioning of sensors. Responds to customer's hydraulic-related questions.

Data Analyst

Evaluates data quality. Verifies site calibrations. Generates weekly reports. Prepares site validation reports. Establishes baseline flow and prepares QA/QC analysis for new sites.

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Depend on state-of-the-art flow monitoring equipment.

All equipment is included in the monthly cost. Never worry about your equipment becoming obsolete. We'll handle all repairs and replacement costs if your equipment is fouled or malfunctions in any way.

Scale DDS to fit your needs.

Choose one flow meter or several hundred. Hach DDS is available at the scale you need to fit your unique project requirements.

Know your flow status anytime, anywhere.

All metered locations can be programmed to send text or email alerts. Set alarms for any measurement.

Harness the power of real-time data.

Hach DDS includes FSDATA Online Data Manager, a cloud-based software that allows you to view your collection systems' response to weather events or improvement projects in real-time on your computer or digital device.

Project power.

Whether you're doing an I&I remediation or SSO project, we've got the tools and support you need.

DDS gives you leading-edge tools, actionable data and access to flexible sensor options to suit any project application. Your project is handled from start to end by the DDS project team. Skilled service technicians install and maintain our powerful monitoring systems, combining wireless data with the right sensors for your project and location.



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Discover the DDS difference.

95%

DDS up-time
guarantee

\$

Fixed pricing
means no surprises

24/7

Access data
around the clock



Partner Perk

Hach engineers review your data. You can choose data reporting options that suit your project needs and scale.



Protect your investment
and peace of mind.



“There’s a DDS solution for any flow project, and we can help you match the tools and reporting capabilities you need to your project size and location. We’re here to help!”

- Jim Caruso

Ready to see how DDS can work for you?

Let’s work together to find a DDS flow solution for your needs.

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