



Inspired by the realities of life

STERLING
A KOHLER COMPANY

Everything Sterling puts its name on is painstakingly designed and precision-engineered to ensure excellence. With proper care and cleaning, your high-quality product will stand the test of time. This brochure is designed to provide you with the complete care and cleaning information you will need to help your STERLING® product maintain its beauty and performance for years to come.





CARE & CLEANING

Baths, Showers & Whirlpools Made of Vikrell®

STERLING® baths, showers and whirlpools are constructed from solid Vikrell material for superior strength and durability. Color-molded throughout, bath and shower products made of Vikrell also feature a smooth, seamless appearance and are easy for one person to transport and install.

GENERAL CARE & CLEANING

For best results, keep the following in mind when caring for STERLING product:

Test First – Always test your cleaning solution on an inconspicuous area before applying to the entire surface.

Wipe Clean – Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry overspray that lands on nearby surfaces.

Don't Let Cleaners Soak – Do not allow cleaners to sit or soak.

Avoid Abrasive Materials – Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

Avoid cleaning products that contain acetone, ethyl alcohol, amyl or ethyl acetate, sodium hypochlorite, toluene or phenol. These products can damage the finish.

HOW TO CARE FOR YOUR BATHS, SHOWERS & WHIRLPOOLS MADE OF VIKRELL

Do not use abrasive cleansers or acidic solvents on Vikrell surfaces as they may cause surface dullness or discoloration.

Wipe your bath or shower unit with a soft cloth after each use to prevent a buildup of soap and scum.

HOW TO FLUSH YOUR WHIRLPOOL SYSTEM

Flush your whirlpool system twice a month or more, depending upon usage.

Adjust the jets fully clockwise so there is no air induction.

Fill the bath with warm water to a level 2" above the highest jets, or leave water in the bath after using.

Add two teaspoons of a low-foaming powder automatic dishwasher detergent and 20 ounces of household bleach (5%-6% sodium hypochlorite) to the water.

Run the whirlpool for 5 to 10 minutes. Then shut off the whirlpool and drain the water.

If desired, rinse the bath surfaces with water.

Clean bath surfaces as needed with recommended cleaners.

CARE TIP

Sterling recommends the use of mild cleansers for weekly cleaning of your bath or shower made of solid Vikrell material.

PRODUCTS TO CONSIDER

- Clorox Disinfecting Bathroom Cleaner
- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Lysol Mold & Mildew Remover with Bleach
- Scrubbing Bubbles Nature's Source All Purpose Cleaner
- Super Iron Out Multi-Purpose Rust Stain Remover
- Tilex Bathroom Cleaner
- Tilex Mold & Mildew Remover



CARE & CLEANING

Sinks & Lavatories Made of Vikrell®

STERLING® composite sinks and lavatories are made from solid, high-gloss Vikrell material which provides exceptional strength and uniform color. This incredibly durable material also provides superior resistance to stains and scratches.

HOW TO CARE FOR YOUR SINKS & LAVATORIES MADE OF VIKRELL

Do not use abrasive cleansers or acidic solvents on Vikrell surfaces, as they may cause surface dullness or discoloration.

Wipe your sink or lavatory with a soft cloth after each use to prevent a buildup of soap and scum.

GENERAL CARE & CLEANING

For best results, keep the following in mind when caring for your STERLING product:

Always test your cleaning solution on an inconspicuous area before applying to the entire surface.

Wipe surfaces clean immediately after applying cleaner.

Do not allow cleaners to sit or soak.

Rinse completely with water after applying solution.

Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

CARE TIP

Sterling recommends the use of mild cleaners for weekly cleaning of your sink or lavatory made of solid Vikrell material.

PRODUCTS TO CONSIDER

- Clorox Disinfecting Bathroom Cleaner
- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Lysol Mold & Mildew Remover with Bleach
- Scrubbing Bubbles Nature's Source All Purpose Cleaner
- Super Iron Out Multi-Purpose Rust Stain Remover
- Tilex Bathroom Cleaner
- Tilex Mold & Mildew Remover



CARE & CLEANING

Toilets & Lavatories Made of Vitreous China

Toilets and lavatories by Sterling combine outstanding performance, functional design and distinctive visual appeal. STERLING® vitreous china is scratch- and abrasive-resistant with a surface that won't stain or fade.

HOW TO CARE FOR YOUR VITREOUS CHINA TOILETS & LAVATORIES

Rinse thoroughly and use a soft cloth to wipe the product dry after each use.

Soft abrasive cleaners may be used when necessary to clean vitreous china products. Strong abrasive cleaners will scratch and dull the surface.

Use toilet bowl cleaners on the inside of the bowl only.

Do not use in-tank toilet cleaners as they can damage the flush valve or other working parts.

Wipe any splashes of cleaner solutions from plastic or plated surfaces immediately.

CARE TIP

Over time, hard water deposits may clog toilet rim holes and trapways. To clean, purchase a commercial cleaner that's recommended for the removal of hard water deposits. Follow all instructions on the package.

PRODUCTS TO CONSIDER

- Clorox Disinfecting Bathroom Cleaner
- Comet Bathroom Cleaner
- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Formula 409 Antibacterial All-Purpose Cleaner
- Green Works All-Purpose Cleaner
- Lysol Bathroom Cleaner
- Scrubbing Bubbles Nature's Source All Purpose Cleaner
- Soft Scrub Lemon Cleanser
- Tilex Bathroom Cleaner
- Windex Original Glass Cleaner

FOR RUST REMOVAL

- Bar Keepers Friend
- Super Iron Out Multi-Purpose Rust Stain Remover



CARE & CLEANING

Bath & Shower Doors Made of Glass and Metal

Sterling takes special care in the production of our bath and shower doors. These high-quality doors feature solid construction for years of trouble-free use and tempered safety glass for your protection. Our bath and shower doors are available in a variety of styles, colors and glass textures to complement any bathroom décor.

HOW TO CARE FOR YOUR BATH & SHOWER DOORS

Use a squeegee following each shower to eliminate water spots on the inside of the glass panels.

For glass surfaces, use a quality glass cleaner and a clean cloth to clean the mirror surface. Carefully follow the glass cleaner manufacturer's instructions.

Occasionally wipe the doors with a mild detergent diluted in water to keep the glass panels and anodized aluminum parts looking new.

Never use bristle brushes, abrasive sponges, scouring powder or sharp instruments on metalwork or glass panels. They will scratch some metal and glass surfaces.

For metal surfaces, never use abrasive cleansers or cleaners containing ammonia, bleach, acids, waxes, alcohol or solvents as they may damage the finish. Use of harsh cleaning agents may void Sterling's warranty obligations.

Do not let cleaners sit or soak on surfaces.

To avoid soap deposits or lime buildup in hard water areas, make a point to wipe the door dry after each use, just as you would towel dry your hands with a soft cloth.

Rinse and wipe fixtures after cleaning to prevent soap buildup.

CARE TIP

Keep shower doors ajar and enclosures open so that air can circulate to reduce mildew growth.

PRODUCTS TO CONSIDER

- Green Works All-Purpose Cleaner
- Green Works Glass Cleaner
- Mr. Clean with Febreze Freshness Antibacterial Spray
- Windex Nature's Source Glass Cleaner
- Windex Original Glass Cleaner



CARE & CLEANING

Sinks & Lavatories Made of Stainless Steel

STERLING® stainless steel sinks are constructed of high-grade stainless steel with a nickel and chrome content for excellent corrosion resistance. The satin and buffed finishes are made to withstand the wear and tear of everyday use. Regular cleaning will retain the sink's good looks for years to come.

HOW TO CARE FOR YOUR STAINLESS STEEL LAVATORIES & SINKS

Clean stainless steel at least once a week.

Always apply stainless steel cleaner/polish with a nonabrasive cloth or sponge, working with, not across, the grain.

Do not use steel wool, wire brushes or abrasive sponge pads.

Cleaners containing chloride are not recommended. If used, rinse the surface immediately to prevent corrosion.

CARE TIP

Allowing water to evaporate on metal will form water deposits. To avoid this, it is important to use a dabbing action to dry metal, not an abrasive or rubbing action. Cleaning with a damp sponge and drying should keep your product looking beautiful.

PRODUCTS TO CONSIDER

- Fantastik Antibacterial Heavy Duty All Purpose Cleaner
- Formula 409 Antibacterial All-Purpose Cleaner
- Windex Original Glass Cleaner



More inspiration is online.

For a complete look at the breadth of exciting STERLING® bath and kitchen products and warranty information, visit SterlingPlumbing.com.

DISCLAIMER

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact quantities of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Sterling cannot guarantee the effectiveness of the formulas mentioned.

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