

# ContinuousClean Technology Frequently Asked Questions

## What is ContinuousClean technology?

ContinuousClean is Kohler's innovative self-cleaning technology that automatically dispenses cleaning solution with every flush to keep the bowl clean longer than a conventional flush.

## How does ContinuousClean technology work?

ContinuousClean technology is a reservoir system that comes factory installed in the tank of the toilet. This technology allows consumers to place any puck-style cleaning tablet of their choice into the reservoir, bypassing and protecting internal tank components, and dispensing a preset amount of cleanser with each flush.

## What type of tablets can be used in the system?

A solid puck-style cleaning tablet must be used. Liquid or powder cleaning agents are not approved for use in this system.

## Are there any tablets that are specifically recommended for use with this system?

While all solid puck-style cleaning tablets can provide an enhanced cleaning experience, we specifically recommend the following cleaning tablets:

- Clorox Automatic Toilet Bowl Cleaner
- The Works Toilet Bowl Cleaner with Bleach
- Duette Automatic Toilet Bowl Cleaner with Bleach
- Publix Automatic Toilet Bowl Cleaner with Bleach
- Kroger Home Sense Toilet Bowl Cleaner with Bleach
- Up & Up Toilet Bowl Cleaning Tablets

## How long does the cleaning tablet last once placed in the reservoir?

Cleaning tablets in the ContinuousClean XT system are designed to last for up to a year with standard use on the optimal setting, while the tablet in the ContinuousClean ST system will last for up to six months with standard use.


## Do I need to insert the tablets in a special way?

Consumers should follow the instructions on the tablet packaging and not handle tablets directly. Handle the tablets in their wrapper and wear gloves to help minimize contact with the cleaning agents when placing a new tablet into the reservoir.

## Will ContinuousClean technology void my product warranty?

No, ContinuousClean technology will not void the product warranty. The KOHLER® ContinuousClean system was designed to separate the cleaning agents from the rest of the toilet tank components to ensure that the toilet performance and your warranty are not affected as long as the tablet reservoir is used to hold the tablets and the tablets are not placed directly into the internal tank water.

## What do the different symbols on the ContinuousClean XT dial mean?

-  Indicates the recommended setting.
- +** Increases the amount of cleaning agent added with each flush. You may notice a stronger scent of the cleaning agent when flushing.
- Decreases the amount of cleaning agent added with each flush. You will still be keeping your toilet bowl cleaner longer, but with lower cleaning solution you may notice the need to clean the bowl sooner than the recommended setting.

## How will I know when it is time to replace the cleaning tablets in the ContinuousClean reservoir?

The ContinuousClean XT system features a battery-operated indicator light that lets you know the system is working and will alert you with a red light when the cleaning agent is running low.

The ContinuousClean ST system is mechanically operated, and does not have a battery-operated indicator light. There is a reservoir window to help you check the cleaning tablets for replacement.

## What size batteries does the ContinuousClean XT system require?

The ContinuousClean system requires two AAA batteries.

## What happens if the batteries die?

The toilet and the ContinuousClean system will continue to dispense cleaning solution. The batteries power the cleaning indicator light and the refill indication system. If the batteries are dead, it will affect the ability of the system to notify you when the cleaning tablets need to be replaced but will not affect the technology itself.

## What do the different color lights on the ContinuousClean XT system mean?

System Working = Blue pulse for one second: Indication the system is working, and the cleaning solution has been delivered with your flush.

Cleaning Solution Refill Reminder = Blue pulse x3 for one second each: Indicates cleaning solution is getting low based on the number of times you have flushed.

Cleaning Solution Refill Warning = Red pulse for five seconds: Indicates cleaning solution is gone and solution is no longer being dispensed with every flush.

Battery Level Low = Amber pulse x3 for one second each: Indicates that batteries need to be changed.

Batteries Dead = No light.

## What happens if someone or something drinks the water with the tablets?

Incidental bowl water ingestion from a toilet cleaned with the product should not be a problem. However, it is not recommended that toilet water be used as a source of drinking water for pets. If a pet ingests tablet or large quantities of toilet bowl water containing the cleaner, it is recommended to follow up with your veterinarian.

## If my system isn't working correctly, who do I contact?

If the system is not working, please contact Kohler at 1-800-4-KOHLER to find a solution.

## How do I take the cowl off if I need to repair my toilet trim?

- 1) Open the silver lid handle
- 2) Remove reservoir lid by lifting up
- 3) Remove cowl

## Is ContinuousClean safe for septic systems?

Yes, when used as directed the cleaning solution that the ContinuousClean system delivers with each flush is safe for septic system use.

## When I put the tablets into the tablet tank, how long does it take before I can use my toilet?

You can begin using your toilet immediately. It will take approximately 24 hours for the cleaning solution to reach full concentration for your toilet to begin cleaning fully with every flush. For the first 24 hours, you may notice some noises when you flush as air bubbles in the cleaning solution system are expelled. This will go away after 24 hours.