



DR3900

Spectrophotometer

The DR3900 is a high-tech pillar of your lab testing program. Let Hach Service help you make sure its critical components are always working at their peak to ensure accuracy and consistent performance.

Benefits of Service

- Ensures critical measurements are accurate and reliable
- Provides documentation to support regulatory compliance
- Detects and prevents issues that can degrade performance or reduce instrument life
- Loaner instruments ensure continuous operations during service
- Technical support hotline provides rapid and direct resolution to many issues

Annual Average Maintenance Time: Up to 1 hour
Recommended Maintenance Frequency: 1x / year

Essential Maintenance Tasks Performed

Routine:

- Clean and perform visual inspection
- Replace halogen lamp
- Update firmware to the latest version

Advanced:

- Verify stray light, photometrical accuracy, and wavelength accuracy
- Perform an evaluation and precision alignment of the optics (Service Center only)
- Test and optimize cuvette detection systems (Service Center only)
- Replace lithium battery to ensure data integrity (Service Center only)
- Produce service report and performance certificate to support quality management and compliance

Parts Replaced During Maintenance			
Part #	Description	Qty.	Frequency
LZV851	Lithium Battery	1	As needed
LPZ440.99.00007	Halogen lamp	1	12 months

These parts and replacement labor are included with a Hach Service Plan at the recommended frequency. Coverage is available for repairs at the Hach Service Center. Loaner instruments subject to availability.

For more information, visit: www.hach.com/service

Establish - Extend - Elevate - Performance